

Options for Ordering Your Breast Pump (order during your third trimester)

Option 1: Edgepark

Edgepark offers a variety of complimentary pumps at no cost to the member.

To order via phone, call 855-504-2099 and follow prompts for breast pumps.

To order online, access the Edgepark breast pump order form located at www.edgeparkbreastpumps.com/order

Follow these steps:

- Identify yourself as living in Ohio with insurance through the OSU Health Plan.
- The next screen will allow you to select your breast pump of choice and enter your due date and email address.
- The final step is to enter your demographic, insurance and physician's information and submit the information.
- Edgepark will then contact the physician's office to obtain a prescription and process the order, verify benefits and ship the breast pump to the patient's home via UPS.
- You will receive a confirmation email regarding the order or if additional information is required.

Questions or concerns? Contact the Edgepark Case Management Support team at **844-564-1007**.

Option 2: Mommy Xpress

Mommy Xpress offers both complimentary pumps at no cost to the member and pump upgrades (such as the Spectra S1 and the Elvie) at a shared cost to the member.

To order via phone, call 844-641-2255 and follow prompts for breast pumps.

To order online, access the Mommy Xpress breast pump order form located at www.mommyxpress.com

Follow these steps:

- Submit: You provide your insurance information. Identify yourself as living in Ohio with insurance through the OSU Health Plan (NGS/Trustmark Prime Care insurance).
- Confirm: Mommy Xpress will contact your physician's office to obtain a prescription and verify benefits.
- Select: Mommy Xpress will call you to review breast pump options and ship the pump to your home.

Questions or concerns? Contact Mommy Xpress at **844-641-2255**.



THE OHIO STATE UNIVERSITY
HEALTH PLAN

If you have issues after you have reached out to Edgepark or Mommy Xpress customer service, email the OSU Health Plan Buckeye Baby Team at OSUHPBuckeyeBaby@osumc.edu